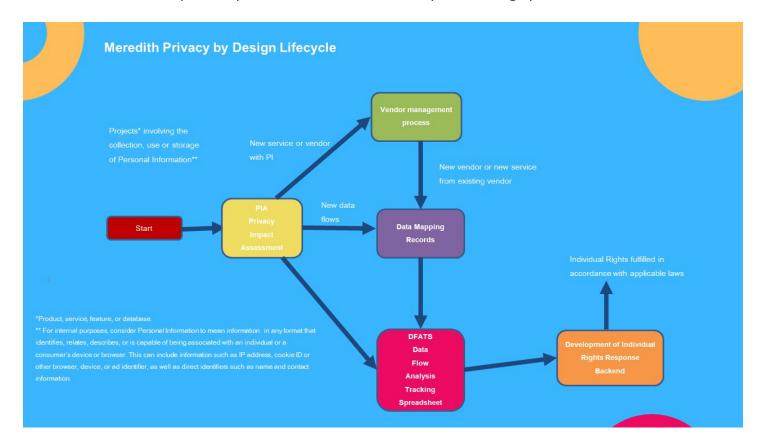
## How to find and track data for rights fulfillment

## Steps to implement the Data Flow Analysis Tracking Spreadsheet



### I. Initial data mapping process

- a. In person interviews
  - i. Identifying known use cases
  - ii. Identifying right business and technical owner
  - iii. Asking questions to determine if sales are occurring
  - iv. Following the trail to identify new uses cases
- b. Deliverables
  - i. Article 30 or similar record in a written form or table
  - ii. Visio map
    - 1. Phases of data collection, use, sharing and destruction
    - 2. Identify individual data elements
    - 3. Capture visuals and written detail of data flow
  - iii. Validation back to interviewed stakeholders to ensure accuracy and alignment

#### II. Maintaining data map process

- a. Create list of business owners for each known use cases
- b. Issue policy that establishes
  - i. Responsibility of business owner to participate in creating data maps
  - ii. Responsibility of business owner to keep maps current
  - iii. Responsibility of business owner to designate a technical owner

- iv. Responsibility of business to inform Privacy Office of any new use cases
- c. Establish process to ensure the information collected remains accurate and current
  - Processes for business owners to report changes or new use cases may be leveraging PIA process, providing a self-service tool or giving direct access to records to business owners
  - ii. Privacy Office should define a regular validation process and ensure cadence and volume is practical given resource capacity such as:
    - 1. Providing the documents and requesting confirmation they are accurate
    - 2. An assessment, PIA form or tool that confirms aspects of the record
    - 3. New interview based on level or risk, complexity of activity or amount of change
- d. Ensure alignment with leadership on the importance and resource needs of the policy
- e. If appropriate, make outputs available to the business and key partner functions to increase transparency and coordination

# **Data Mapping Overview**



## III. Creation of Data Flow and Analysis Tracking Spreadsheet (DFATS)

- a. Create a dashboard view of when there are sales to ensure alignment with the business and for consumer rights fulfillment
- b. Pulling from the data mapping and PIA distill entries into tabs (see image below)
  - i. Shares with a Service Provider
  - ii. Shares with a Third Party
  - iii. Shares with a Third Party (no sale)
  - iv. Receives data (is the third party)
  - v. Acts as a Service provider
  - vi. Mixed data use (combines entries from other tabs where depending on the part of the business or the use case a vendor may be a service provider in some occasions and a third party in other)
- c. Update on a regular cadence
  - i. Consider adding a tab to serve as a Change Log
  - ii. Consider adding a Pending tab of activities that are planned but may not yet be active



#### IV. Build the backend to fullfill rights